



## 2016-2017 Annual Report

Douglas-Cherokee Economic Authority, Inc.

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## About DCEA

DOUGLAS-CHEROKEE ECONOMIC AUTHORITY, INC. IS A COMMUNITY ACTION AGENCY SERVING AT LEAST 30 COUNTIES IN TENNESSEE AND TWO COUNTIES IN KENTUCKY. THE PURPOSE OF THE AGENCY IS TO HELP FAMILIES LIVING IN POVERTY IMPROVE THEIR LIVES BY PROVIDING THEM WITH ASSISTANCE AND SERVICES THEY ARE NOT ABLE TO PROVIDE FOR THEMSELVES. THE FOCUS OF THE AGENCY IS TO HELP PEOPLE HELP THEMSELVES.

DCEA WAS ORGANIZED IN 1965 AS A NON-PROFIT CORPORATION. THE ACTIVITIES OF DCEA ARE GOVERNED BY A 27 MEMBER BOARD OF DIRECTORS WHO REPRESENT ALL SEGMENTS OF THE POPULATION LIVING IN EACH OF THE SIX CORE COUNTIES; COCKE, GRAINGER, HAMBLLEN, JEFFERSON, MONROE AND SEVIER. DCEA IS A 501 (C)3 TAX EXEMPT CORPORATION AND OPERATES MAINLY UNDER FUNDS RECEIVED FROM THE TENNESSEE DEPARTMENT OF HUMAN SERVICES, USING FEDERAL, STATE AND LOCAL FUNDS TO PROVIDE SPECIAL SERVICES. IN ADDITION TO THE PROGRAMMATIC ADVICE OF THE GOVERNING BODY, INPUT IS SOUGHT FROM THE CLIENT POPULATION AND THE GENERAL PUBLIC THROUGH COMMUNITY MEETINGS, FORMALIZED QUESTIONNAIRES AND INFORMAL COMMENT OF SPECIFIC PROGRAM ACTIVITIES AS WELL AS PROJECTS IN THE PLANNING STAGES.

## Community Services

### Neighborhood Service Centers

THE NEIGHBORHOOD SERVICE CENTERS ARE FUNDED PRIMARILY BY THE COMMUNITY SERVICES BLOCK GRANT (CSBG). THE CENTERS PROVIDE EMERGENCY SERVICES IN THE FORM OF VOUCHERS FOR LIMITED HELP WITH RENT/MORTGAGE EVICTIONS, UTILITY DISCONNECT NOTICES, FOOD, MEDICAL NEEDS, AND OTHER EMERGENCY ITEMS. THEY ALSO DISTRIBUTE USDA SURPLUS COMMODITIES, PROVIDE JOB REPLACEMENT SERVICES, AND PROVIDE LIMITED HOME VISITS AND ERRANDS FOR ELDERLY AND DISABLED CLIENTS.

#### *Partners for Success*

PARTNERS FOR SUCCESS IS A JOINT EFFORT BETWEEN HOUSEHOLD MEMBERS AND THE DCEA COMMUNITY SERVICE ADVOCATE TO SET GOALS AND MILESTONES THAT WILL IMPROVE THE FAMILIES STABILITY AND PRESENT INCOME LEVEL. OUR COMMUNITY SERVICE ADVOCATES PROVIDE ENCOURAGEMENT, GUIDANCE AND REFERRALS TO PEOPLE WHO ARE INTERESTED IN MAKING POSITIVE CHANGES IN THEIR LIVES AND FOR THEIR FAMILIES. WE CAN PROVIDE SUPPORT TO YOU AND YOUR FAMILY WHILE YOUR HOUSEHOLD IS WORKING ON ACHIEVING GOALS YOU HAVE SET. GOALS MIGHT INCLUDE: FINDING SUITABLE EMPLOYMENT, ADVANCING YOUR EDUCATION, BUDGETING YOUR HOUSEHOLD FINANCES, AND LEARNING STRATEGIES TO HELP YOUR FAMILY BECOME MORE STABLE. FUNDING FOR THIS PROGRAM IS THROUGH THE COMMUNITY SERVICES BLOCK GRANT AND THE TN DEPARTMENT OF HUMAN SERVICES



#### BENEFITS INCLUDE:

FINANCIAL SUPPORT AS SITUATIONALLY APPROVED AND AVAILABLE

REFERRALS FOR SERVICES AND SUPPORT

CLIENT ADVOCACY

#### COMMUNITY RESOURCES

TRAINING

## Low-Income Home Energy Assistance Program (LIHEAP)

THE LIHEAP PROGRAM IS FUNDED THROUGH THE TENNESSEE HOUSING DEVELOPMENT AGENCY. THE PROGRAM IS DESIGNED TO HELP LOW-INCOME FAMILIES WITH ASSISTANCE TOWARD THEIR ENERGY EXPENSES. THE FUNDING ALLOWS DCEA TO HELP WITH ELECTRIC, NATURAL GAS, WOOD, PROPANE, KEROSENE OR HEATING OIL. CLIENTS CAN BE SERVED BY LIHEAP ONCE PER FISCAL YEAR.

## Senior Nutrition Program-Meals on Wheels

MEALS ON WHEELS BENEFITS SENIOR ADULTS BY:

- GIVING THEM PEACE OF MIND THAT SOMEONE WILL BY TO CHECK ON THEM DAILY
- GIVING THEIR FAMILY PEACE OF MIND
- ALLOWING THEM TO STAY IN THEIR OWN HOMES LONGER
- ENSURING THEY WILL GET A LEAST ONE NUTRITIOUS MEAL DAILY

THE NUTRITIOUS MEAL AND FRIENDLY VISIT HELP SENIOR ADULTS DEAL WITH THREE OF THE BIGGEST THREATS OF AGING; HUNGER, ISOLATION AND LOSS OF INDEPENDENCE. MEALS ON WHEELS RECEIVES FUNDING FROM EAST TENNESSEE HUMAN RESOURCE AGENCY, UNITED WAY, MONROE COUNTY GOVERNMENT, MEALS ON WHEELS AMERICA, MARCH FOR MEALS, PARTICIPANT CONTRIBUTIONS, PRIVATE PAY, MONETARY DONATIONS, IN-KIND DONATIONS AND PROGRAM ASSISTANCE BY CSBG.



## Fighting Child Hunger

DCEA RECEIVES FUNDING FROM A CONAGRA FOODS FOUNDATION COMMUNITY IMPACT GRANT TO USE TO HELP FIGHT CHILD HUNGER IN COCKE COUNTY. DCEA, SECOND HARVEST FOOD BANK OF EAST TENNESSEE, AND SAVE THE CHILDREN ARE COLLABORATING TOGETHER TO HAVE A COLLECTIVE IMPACT ON FOOD INSECURITY IN COCKE COUNTY. THE GOAL OF THIS PROGRAM IS TO IDENTIFY ALL THE SOURCES OF HELP CURRENTLY IN PLACE, DETERMINE THE AREAS OF DEFICIENCY, AND DEVELOP A PLAN TO ADDRESS THESE AREAS TO REDUCE AND ELIMINATE CHILD HUNGER IN COCKE COUNTY.

# Educational Services

## Education Center

THE DOUGLAS-CHEROKEE EDUCATION CENTER INCORPORATES STATE, FEDERAL AND PRIVATE EDUCATIONAL FUNDING IN ITS PROGRAMS DESIGNED TO GIVE STUDENTS AND ADULTS MORE RESOURCES TO BECOME SUCCESSFUL. CURRENT FUNDING FOR EDUCATIONAL PROGRAMS INCLUDE 21ST CENTURY COMMUNITY LEARNING CENTERS, LOTTERY FOR EDUCATION: AFTERSCHOOL PROGRAMS, AND THE TEEN PREGNANCY PREVENTION PROGRAM. IN-SCHOOL AND AFTER-SCHOOL PROGRAMS GIVE AN EXTRA BOOST TO ACADEMICALLY AND BEHAVIORALLY AT-RISK STUDENTS THROUGH HOMEWORK HELP, INDIVIDUAL AND SMALL GROUP TUTORING SESSIONS, CHARACTER EDUCATION PROGRAMS, COMPUTER-BASED AND HANDS-ON ENRICHMENT ACTIVITIES. SERVICES AVAILABLE TO PARENTS AND FAMILY MEMBERS INCLUDE FREE COMPUTER CLASSES, ENGLISH LANGUAGE INSTRUCTION, AND PARENT INVOLVEMENT PROGRAMS.

### *21st Century Community Learning Centers*

DCEA CURRENTLY RECEIVES FUNDING FOR TWO 21ST CCLC PROJECTS CONSISTING OF 11 SITES WITHIN GRAINGER, HAMBLÉN AND UNION COUNTIES. EACH SITE IS STAFFED BY A LEAD TUTOR/PARENT TRAINING SPECIALIST AND AT MINIMUM THREE ADDITIONAL TUTORS WHO PROVIDE INTENSIVE AFTERSCHOOL TUTORING, COUNSELING AND ACADEMIC ENRICHMENT ACTIVITIES TO UNDERACHIEVING STUDENTS ENROLLED IN TARGET SCHOOLS. THE HAMBLÉN COUNTY PROJECT PRIMARILY TARGETS AT-RISK, HISPANIC ESL STUDENTS AND THEIR FAMILIES; EACH SITE IS STAFFED WITH



AT LEAST ONE BILINGUAL TUTOR, FLUENT IN BOTH ENGLISH AND SPANISH. OTHER ACTIVITIES AT ALL SITES INCLUDE ARTS AND MUSIC PROGRAMS, CHARACTER EDUCATION, AND RECREATIONAL ACTIVITIES FOR STUDENTS AS WELL AS PARENT INVOLVEMENT AND FAMILY LITERACY PROGRAMS, JOB SEARCH AND EMPLOYMENT-BASED COMPUTER WORKSHOPS FOR FAMILY MEMBERS. VOLUNTEERS ARE RECRUITED TO ASSIST WITH PROGRAM ACTIVITIES AT EACH SITE AND INCLUDE PARENTS, LOCAL HIGH SCHOOL BETA CLUB MEMBERS, GIRL SCOUT SERVICE LEARNERS, COLLEGE STUDENTS, AND TEACHERS. ALL 21ST CCLC PROGRAMS AND SERVICES ARE CONDUCTED FREE OF CHARGE.

### *Teen Pregnancy Prevention (TPP)*

THE PROJECT IS DESIGNED TO LEAD STUDENTS AWAY FROM AT-RISK BEHAVIORS WHICH OFTEN LEAD TO ADOLESCENT SEXUAL ACTIVITY AND ADOLESCENT PREGNANCY. WYMAN INSTITUTE'S EVIDENCE-BASED TEEN OUTREACH PROGRAM (TOP) IS UTILIZED IN THIS EFFORT AND OFFERS BOTH CURRICULUM AND COMMUNITY SERVICE LEARNING.



## Educational Opportunity Center

THE DOUGLAS-CHEROKEE ECONOMIC AUTHORITY EDUCATIONAL OPPORTUNITY CENTERS IS AN ANNUAL GRANT FUNDED PROGRAM FROM THE U.S. DEPARTMENT OF EDUCATION THROUGH AUGUST 2021. EOC PROVIDES COUNSELING AND INFORMATION ON COLLEGE/VOCATIONAL SCHOOL ADMISSIONS, AND FINANCIAL AID ASSISTANCE TO QUALIFIED ADULTS WHO WANT TO ENTER OR CONTINUE POSTSECONDARY EDUCATION. THE PROGRAM'S GOAL IS TO INCREASE THE NUMBER OF ADULT PARTICIPANTS WHO ENROLL IN POST-SECONDARY EDUCATION WHETHER IN COLLEGE OR VOCATIONAL SCHOOL. THE EOC PROGRAM HAS BEEN IN EXISTENCE SINCE 2002 AND CURRENTLY SERVES 1,000 ADULTS IN CLAIBORNE, COCKE, GRAINGER, HAMBLÉN, HANCOCK, JEFFERSON AND MONROE COUNTIES EACH YEAR.



## Smoky Mountain TN Reconnect Community



THE TENNESSEE RECONNECT COMMUNITY EFFORT IS A KEY STRATEGY WITHIN TENNESSEE RECONNECT TO MEET THE GOAL OF DRIVE TO 55. THE DRIVE TO 55 IS THE STATE'S MISSION TO INCREASE THE PERCENTAGE OF WORKING ADULTS WITH SOME KIND OF POSTSECONDARY DEGREE OR CREDENTIAL FROM 39% AT PRESENT TO 55% IN THE YEAR 2025.

SMOKY MOUNTAIN TENNESSEE RECONNECT COMMUNITY WILL REACH OUT TO AND SUPPORT ADULTS LOCALLY TO RE-ENROLL IN POSTSECONDARY EDUCATION AND COMPLETE A POSTSECONDARY CREDENTIAL. PROSPECTIVE ADULT LEARNERS WILL BE PROVIDED A VARIETY OF SERVICES THROUGH TRC, INCLUDING ADVISING, CAREER COUNSELING, AND SCHOLARSHIP RESOURCES. THESE COMMUNITY PROGRAMS WILL ALSO ACT AS A CONNECTING POINT FOR LOCAL EMPLOYERS, LOCAL INSTITUTIONS OF HIGHER EDUCATION, AND PROSPECTIVE ADULT LEARNERS, WORKING TO CREATE AWARENESS OF THE BENEFITS OF ADULT COMPLETION AS A STRATEGY FOR ECONOMIC DEVELOPMENT AND A SOURCE FOR WORKFORCE TALENT.

FUNDED BY THE STATE OF TENNESSEE, THE PROGRAM TARGETS ADULTS AGED 35 AND UP WHO HAVE SOME COLLEGE BUT NO POSTSECONDARY DEGREE OR CREDENTIAL WHO THE PROGRAM CAN HELP COMPLETE THEIR DEGREE. TRC'S SECONDARY MARKET IS AN ADULT WHO HAS NO COLLEGE AT ALL WHO THE PROGRAM CAN HELP ENROLL FOR THE FIRST TIME.

## Talent Search

TALENT SEARCH IS FEDERALLY FUNDED BY THE U.S. DEPARTMENT OF EDUCATION AND SPONSORED BY DOUGLAS-CHEROKEE ECONOMIC AUTHORITY, INC. THE PRIMARY PURPOSE IS TO IDENTIFY STUDENTS IN GRADES 7-12 WHO ARE LOW-INCOME AND POTENTIAL FIRST-GENERATION COLLEGE WITH POTENTIAL FOR EDUCATION AT THE POSTSECONDARY, VOCATIONAL AND/OR PROPRIETARY LEVEL. THE PROGRAM ENCOURAGES THESE STUDENTS TO COMPLETE HIGH SCHOOL AND TO PURSUE A PROGRAM OF POSTSECONDARY EDUCATION. SERVICES OFFERED TO STUDENTS INCLUDE: STUDY SKILLS, RESILIENCE & TENACITY (GRIT). THE PROGRAM ALSO OFFERS TUTORING AND MENTORING, CAMPUS VISITS AND A SUMMER COLLEGE AND CULTURAL EXPERIENCE COMPONENT.



## Upward Bound



UPWARD BOUND IS A FEDERALLY FUNDED TRIO PROGRAM. SERVING GRAINGER, HAWKINS, MORGAN AND SCOTT COUNTIES, THE PROGRAM IS DESIGNED TO ENABLE HIGH SCHOOL STUDENTS TO GRADUATE HIGH SCHOOL, ENROLL IN AND GRADUATE FROM A 2 OR 4 YEAR UNIVERSITY OR COLLEGE. STUDENTS MEET WITH THEIR ADVISOR IN HIGH SCHOOL ONCE PER WEEK AND ATTEND ONE SATURDAY PER MONTH AT CARSON-NEWMAN UNIVERSITY. ON THESE SATURDAYS, STUDENTS ARE EXPOSED TO A WIDE ARRAY OF ACADEMIC ENRICHMENTS SUCH AS FINANCIAL LITERACY, ACT PREP, NON-COGNITIVE, JUNIORS AND SENIOR SEMINARS AND A HOST OF ELECTIVES. DURING THE SUMMER, UPWARD BOUND HOSTS A 6 WEEK SUMMER PROGRAM AT CARSON-NEWMAN UNIVERSITY. STUDENTS MOVE IN, EXPERIENCE COLLEGE LIFE IN AN ACTUAL DORM SETTING AND GET REAL LIFE EXPERIENCE. STUDENTS TAKE

CLASSES IN EVERYTHING FROM ALGEBRA 2 TO JAPANESE. SOME STUDENTS GET TO PARTICIPATE IN UPWARD BOUND'S WORK STUDY PROGRAM IN WHICH THEY WORK IN AN OFFICE ON CAMPUS DURING THE 6 WEEKS OR THEY MAY WANT TO PARTICIPATE IN THE BRIDGE PROGRAM. IN THE BRIDGE PROGRAM, STUDENTS TAKE CLASSES AS CARSON-NEWMAN DURING THE SUMMER PROGRAM AND RECEIVE ACTUAL COLLEGE CREDIT. AT THE END OF THE SUMMER PROGRAM, STUDENTS ARE TAKEN ON AN EXCITING 1 WEEK CULTURAL TRIP. SOME PAST DESTINATIONS INCLUDE NYC, CHICAGO, WASHINGTON D.C., NEW ORLEANS, HOUSTON, PHILADELPHIA AND WILLIAMSBURG.



## WIOA- CAREER FIRST AT DOUGLAS-CHEROKEE

CAREERFIRST @ DOUGLAS-CHEROKEE'S MISSION IS TO SERVE LOW-INCOME YOUTH, AGES 16-24, BY OFFERING COMPREHENSIVE GUIDANCE AND COUNSELING AND A BROAD-RANGE OF YEAR-ROUND SERVICES IN ORDER TO STRENGTHEN ACADEMIC ACHIEVEMENT AND TO FOSTER SKILLS DEVELOPMENT. UPON COMPLETION OF THE PROGRAM, THESE YOUTH WILL BE BETTER PREPARED AND ABLE TO COMPETE IN TODAY'S COMPETITIVE WORKFORCE. SERVICES ARE PROVIDED TO YOUTH RESIDING IN CLAIBORNE, COCKE, GRAINGER, GREENE, HAMBLÉN, JEFFERSON, SEVIER AND UNION COUNTIES.

THE PROGRAM, A PART OF THE WORKFORCE INVESTMENT AND OPPORTUNITY ACT (WIOA) IS FUNDED BY WALTERS STATE COMMUNITY COLLEGE. THE COLLEGE REFERS ENROLLED WIOA YOUTH TO DCEA FOR SERVICES. PROGRAM STAFF PROVIDE SERVICES AT THE AMERICAN JOB CENTERS LOCATED IN THE FOLLOWING COUNTIES: CLAIBORNE, GREENE, HAMBLÉN AND SEVIER.



## Head Start/Early Head Start

THE HEAD START/EARLY HEAD START PROGRAM PROVIDES SERVICES IN BLOUNT, COCKE, GRAINGER, HAMBLÉN, JEFFERSON, MONROE, SEVIER AND UNION COUNTIES IN THE SOUTHERN PORTION OF MIDDLE EAST TENNESSEE. DCEA HS/EHS COMPREHENSIVE SERVICES ARE GREATLY NEEDED IN THE VERY RURAL AREAS THAT ARE SERVED. EARLY HEAD START SERVICES ARE PROVIDED IN ONE COUNTY, HAMBLÉN.

THE PROGRAM HAS AN ONGOING FUNDED ENROLLMENT OF 892 PRESCHOOL SLOTS AND 72 INFANT, TODDLER AND PREGNANT MOMMY SLOTS. THIS IS A TOTAL OF 964 SLOTS. THE PROGRAM OPERATES OUT OF 60 CLASSROOMS IN 40 FACILITIES. THE PROGRAM IS FUNDED THROUGH THE DEPARTMENT OF HEALTH AND HUMAN SERVICES AND GOVERNED BY THE OFFICE OF HEAD START. HEAD START SERVICES ARE FREE. LOW-INCOME CHILDREN AND FAMILIES ARE RECRUITED FOR THE PROGRAM ON A YEARLY BASIS AND ONGOING DURING THE PROGRAM YEAR. THREE SERVICE OPTIONS ARE PROVIDED: PART-DAY/PART-YEAR, FULL-DAY/SCHOOL YEAR AND FULL-DAY/FULL YEAR.

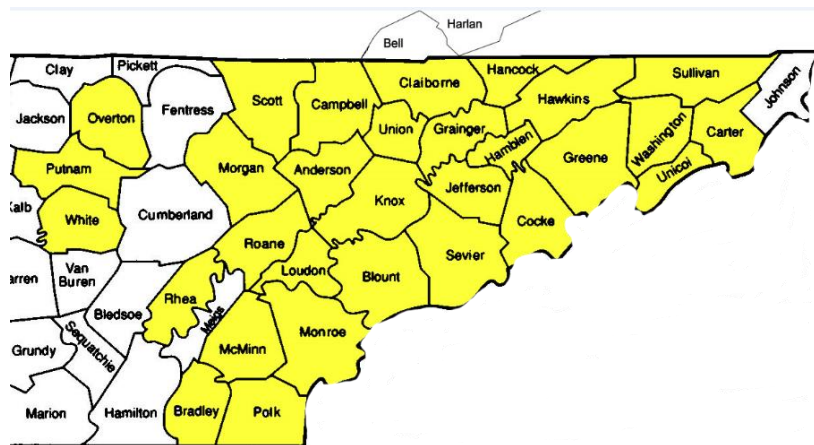


THE HS/EHS PROGRAM PARTNERS WITH PARENTS TO ENSURE THEY HAVE THE NEEDED TOOLS TO HELP PREPARE THEIR CHILDREN FOR PUBLIC SCHOOL AND BEYOND. CHILDREN RECEIVE COMPREHENSIVE SERVICES INCLUDING: HEALTH, DENTAL, NUTRITIONAL, AND MENTAL HEALTH SCREENINGS AND FOLLOW-UP, CLASSROOM EDUCATIONAL SERVICES AND IN SOME CENTERS, TRANSPORTATION IS PROVIDED TO AND FROM THE CENTER.



## AFFORDABLE HOUSING

DOUGLAS-CHEROKEE'S AFFORDABLE HOUSING HAS PROVIDED QUALITY, SAFE AND AFFORDABLE HOUSING TO THOUSANDS OF RURAL HOUSEHOLDS SINCE 1991. THE PROGRAM TARGETS MOSTLY SENIORS AND SERVES 24 COUNTIES ACROSS EAST TENNESSEE. CURRENTLY, THE PROGRAM SPONSORS AND MANAGES 59 RENTAL PROPERTIES WITH OVER 1,500 RESIDENT HOUSEHOLDS. AFFORDABLE HOUSING RECEIVES FUNDING FROM HUD, THDA, USDA RURAL DEVELOPMENT, THDA HOME TRUST FUND, FHLB AND SECTION 8 VOUCHERS.



Douglas-Cherokee Locations

## Board of Directors

THE AGENCY IS GOVERNED BY A TRI-PARTITE BOARD OF DIRECTORS. THE BOARD WORKS ON BEHALF OF DCEA AND MAKES DECISIONS THAT SERVE THE COMMUNITY ACTION MISSION OF IMPROVING THE LIVES OF LOW-INCOME PEOPLE. THEY ARE ALSO RESPONSIBLE FOR CREATING AND FOLLOWING BASIC ORGANIZATIONAL DOCUMENTS, SUCH AS THE BYLAWS, TO ENSURE THE APPROPRIATE FINANCIAL POLICIES ARE FOLLOWED, AS WELL AS PERSONNEL POLICIES AND PROCEDURES.



Rene Tabor – Chair



Michael Collins – Vice Chair



Roxanne Bowen - Secretary

### *Cocke County*

Linda Branam

Jan Brockwell

Bettye Carver

Crystal Ottinger- Represented by Pam Lowe

Charlotte Tweed

### *Grainger County*

Mark Hipsher- Represented by Michael Collins

Donna Stansberry

Terry Wolfe

Lane Wolfenbarger

### *Hamblen County*

Roxanne Bowen

Bill Brittain

Jim Clawson

Barbara Mason

Eddie Villa

### *Jefferson County*

Nancy Farris

Rita Musick

Alan Palmieri- Represented by Rene Tabor

Scott Tipton

### *Monroe County*

Roy Inman, Jr.

Conlie Rasnake

Shannon Wheeler

Tim Yates- Represented by Donna Martin

### *Sevier County*

Wayne Helton

Eunice Jones

Buster Norton

Larry Waters-Represented by Ann Montgomery

## Our Executive Director



WOW!!! What a year it has been. Douglas-Cherokee Economic Authority, Inc. completed FY17, its 52<sup>nd</sup> year of services, and I experienced the last six months of that as Executive Director. I have learned so much and still have so much more to continue learning. The foundation for the agency is strong and former Executive Director, Susan Luker, has been so supportive in answering my numerous questions, emails, and phone calls. I know this has made the transition easier for everyone involved.

The agency continues to thrive and provide many, many needed services to individuals, families and groups in the 32 county service area. A "no finding" audit for FY16 was received and program monitoring reports were "no findings" or any issues found were very easily resolved. Expenditures (including in-kind) exceeded \$22.2 million and 29,742 individuals received services through one or more agency program.

DCEA, Inc. is fortunate to have 27 Board members that are very committed and supportive. Their guidance ensures that the agency continues to provide quality services for the needs in our communities and ensures a stable foundation for the agency.

DCEA, Inc. operated 14 programs in the 2016-2017 year. Funding for an additional program was added in September 2017. All programs employ qualified and committed staff and are managed by very knowledgeable Program Directors.

**"TIMES ARE CHANGING"** .... laws and regulations are continually changing, funding requirements are stricter, accountability for outcomes and program measurements are heightened, transparency is mandated, and so much more. Our program staff strive to keep up with and plan ahead for changes and new regulations. This has required a different mindset from how things have been done in the past. Change can be good but it is also difficult at times. However, I believe that all programs operated by DCEA are meeting the challenges and difficult times!

I am thankful for *all* staff that are working on a daily basis to help people help themselves and each other. DCEA, Inc. staff is committed to changing people's lives, embodying the spirit of hope and improving our communities.

My goal for FY18 is to ensure that the agency is providing needed services in our communities and that the agency strives to continue providing new and innovative programs to meet the ever changing needs of individuals, children, youth, adults, seniors, families, and groups that live in our communities.

Douglas-Cherokee Economic Authority, Inc. touches lives!

Sincerely,

*Kay*



## Our Program Directors



David Alvis - Upward Bound



Curt Amos- Head Start



Jenny Collins-King – Talent Search



Terri Conduff- Tennessee ReConnect



Karen Gaby – Career First



Terri Hall - EOC



Anna Mendoza- Affordable Housing



April Myers – Senior Nutrition



Kim Paxton - LIHEAP



Amie Whitworth – NSC



# 2016-2017 YEAR IN REVIEW

## COCKE COUNTY

### Programs

#### Head Start Children Enrolled



118

#### Meals Served to Seniors



16,394

#### Pounds of USDA Commodity Food Distributed



136,216

#### FAFSAs Completed



223

#### Households Received Energy Assistance



970

#### Neighborhood Service Center Client Benefits



\$31,554.71

#### Hours of Paid Work Experience Completed



624

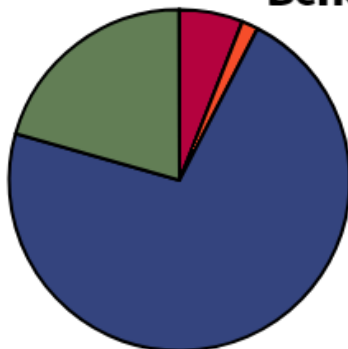
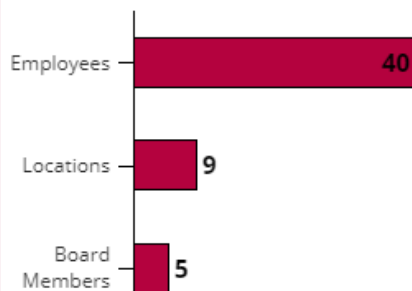
#### ReConnecters Enrolled in College



5

### Outcomes

#### Benefits Paid



- Self-Sufficiency Benefits
- Employment Benefits
- Health Benefits
- Emergency Services
- Nutrition Benefits
- Housing Assistance
- Energy Assistance

Changing  
Lives

18,139  
Volunteer  
Hours

4,117  
Residents  
Served

# 2016-2017 YEAR IN REVIEW

## GRAINGER COUNTY

### Programs

#### Head Start Children Enrolled



54

#### Meals Served to Seniors



5,593

#### Pounds of USDA Commodity Food Distributed



63,769

#### FAFSAs Completed



45

#### Households Received Energy Assistance



496

#### Neighborhood Service Center Client Benefits



\$16,630.08

#### Hours of Paid Work Experience Completed

CareerFirst @  
Douglas-Cherokee

431

#### ReConnecters Enrolled in College



8

#### Hours of College Prep



5,923

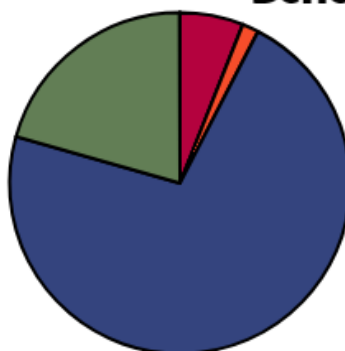
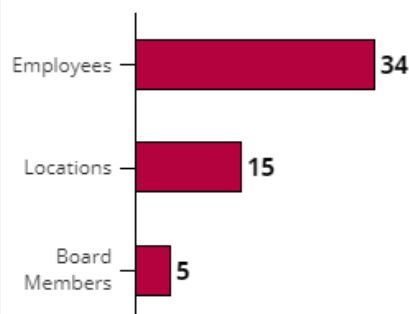
#### Housing Units Managed

79


Students Enrolled  
200


### Outcomes

#### Benefits Paid



- Self-Sufficiency Benefits
- Employment Benefits
- Health Benefits
- Emergency Services
- Nutrition Benefits
- Housing Assistance
- Energy Assistance

Changing  
Lives

8,574.5  
Volunteer  
Hours

2,666  
Residents  
Served

# 2016-2017 YEAR IN REVIEW

## HAMBLEEN COUNTY

### Programs

#### Head Start Children Enrolled



262

#### Meals Served to Seniors



22,382

#### Pounds of USDA Commodity Food Distributed



130,184

#### FAFSAs Completed



194

#### Households Received Energy Assistance



1,481

#### Neighborhood Service Center Client Benefits



\$53,115.69

#### Hours of Paid Work Experience Completed

CareerFirst @  
Douglas-Cherokee

5,487

#### Housing Units Managed

68



#### ReConnecters Enrolled in College



33

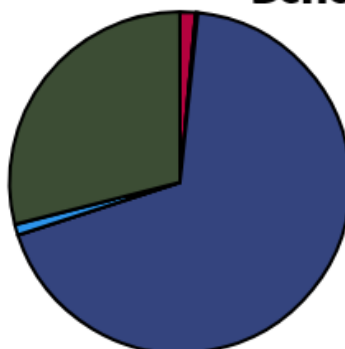
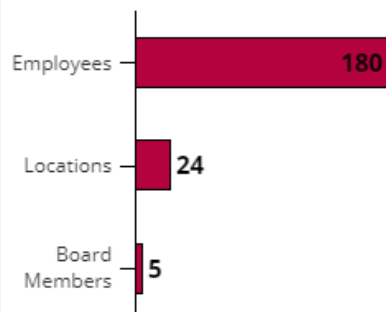
#### Students Enrolled

1,676



### Outcomes

#### Benefits Paid



- Self-Sufficiency Benefits
- Employment Benefits
- Health Benefits
- Emergency Services
- Housing Assistance
- Energy Assistance
- Nutrition Assistance

Changing  
Lives


23,111  
Volunteer  
Hours

7,507  
Residents  
Served

# 2016-2017 YEAR IN REVIEW

## JEFFERSON COUNTY

### Programs

Head Start Children  
Enrolled



74

Meals Served to  
Seniors



12,416

Pounds of USDA  
Commodity Food  
Distributed



63,959

FAFSAs  
Completed



105

Households Received  
Energy Assistance



862

Neighborhood Service Center  
Client Benefits



38,308.05

Hours of Paid  
Work Experience Completed

CareerFirst @  
Douglas-Cherokee

990

Housing Units  
Managed

25

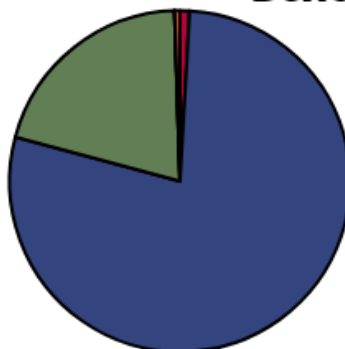
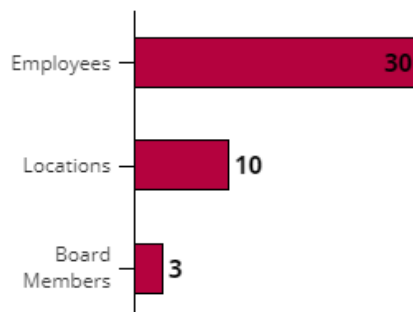
ReConnecters Enrolled  
in College



10

### Outcomes

#### Benefits Paid



- Self-Sufficiency Benefits
- Employment Benefits
- Emergency Services
- Nutrition Benefits
- Housing Assistance
- Energy Assistance
- Health Benefits

Changing  
Lives

3935.5  
Volunteer  
Hours

3,645  
Residents  
Served



# 2016-2017 YEAR IN REVIEW

## MONROE COUNTY

### Programs

#### Head Start Children Enrolled



71

#### Pounds of USDA Commodity Food Distributed



91,697

#### Households Received Energy Assistance



842

#### Housing Units Managed

137



#### Students Enrolled

150



#### Meals Served to Seniors



25,297

#### FAFSAs Completed TRIO

34

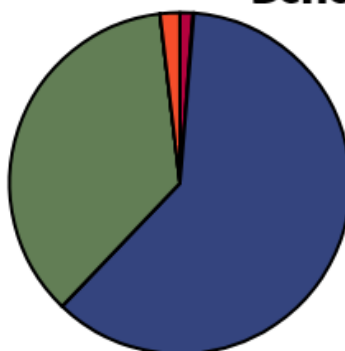
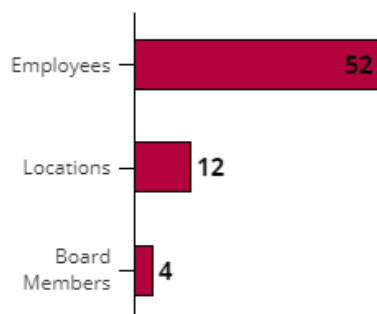
#### Neighborhood Service Center Client Benefits



\$33,989.62

### Outcomes

#### Benefits Paid



- Self-Sufficiency Benefits
- Employment Benefits
- Emergency Services
- Nutrition Benefits
- Housing Assistance
- Energy Assistance
- Health Benefits

Changing  
Lives


7634.5  
Volunteer  
Hours

3,827  
Residents  
Served

# 2016-2017 YEAR IN REVIEW

## SEVIER COUNTY

### Programs

**Head Start Children  
Enrolled**



162

**Pounds of USDA  
Commodity Food  
Distributed**



92,976

**Households Received  
Energy Assistance**



870

**Hours of Paid  
Work Experience Completed**

**CareerFirst @  
Douglas-Cherokee**

511

**ReConnectors Enrolled  
in College**



15

**Housing Units  
Managed**

365



**Meals Served to  
Seniors**



15,775

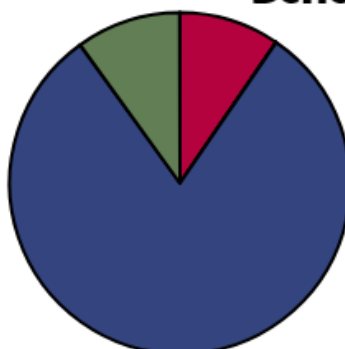
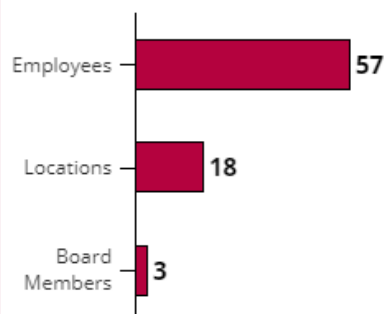
**Neighborhood Service Center  
Client Benefits**



\$22,638.54

### Outcomes

#### Benefits Paid



- Self-Sufficiency Benefits
- Employment Benefits
- Health Benefits
- Emergency Services
- Nutrition Benefits
- Housing Assistance
- Energy Assistance

*Changing  
Lives*



Volunteer  
Hours



# 2016-2017 YEAR IN REVIEW

## OTHER COUNTIES

### Programs

#### Head Start Children Enrolled

  
223

FAFSAs  
Completed  
**TRIO**  
EDUCATIONAL  
OPPORTUNITY CENTERS

176

#### ReConnecters Enrolled in College

  
23

#### Housing Units Managed

885

#### Students Enrolled

724

#### Attended College Tours

  
273

#### Hours of Paid Work Experience Completed

  
374

#### Hours of College Prep

  
17,745

### Outcomes



#### Locations:

- Anderson
- Blount
- Bradley
- Campbell
- Carter
- Claiborne
- Greene
- Hancock
- Hawkins
- Knox
- Loudon
- McMinn
- Morgan
- Overton
- Polk
- Putnam
- Rhea
- Roane
- Scott
- Sullivan
- Unicoi
- Union
- Washington
- White
- Bell Co., KY
- Harlan Co., KY

Changing  
Lives

31,840.5  
Volunteer  
Hours

3,405  
Residents  
Served

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*Douglas-Cherokee Economic Authority, Inc.'s mission is to provide resources, tools and opportunities that help low-income families and individuals of all ages achieve personal, economic and social stability.*

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Douglas-Cherokee Economic Authority, Inc.

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